

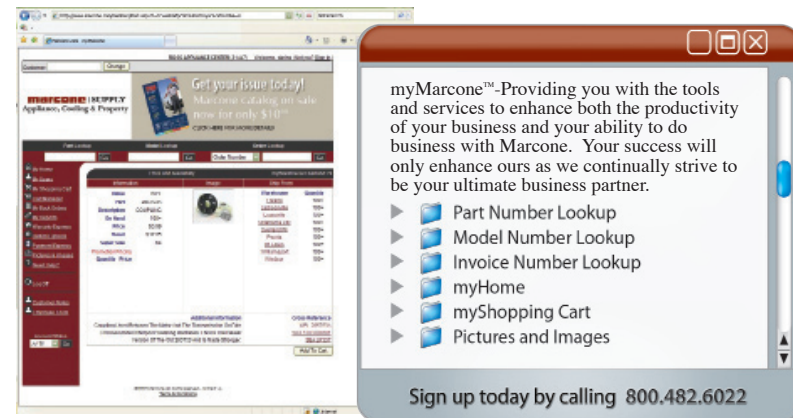
BUILDING YOUR BUSINESS

TOOLS TO HELP YOUR COMPANY GROW

myMARCONE™

MANAGING YOUR BUSINESS ONLINE

myMarcone will help you run your business more efficiently and profitably.



Part Number Lookup

Get all the information you need on any given part quickly and easily. Quantity breaks, part number substitutions, stocking information throughout the country, and more.

Model Number Lookup

Gives you all the information you need about the specific parts that make up a given model number. Look up all parts or just those that match your description criteria.

Invoice Number Lookup

Quickly find specific invoice details--you can search by invoice, order number, part number, purchase order number or NARDA number all in one convenient place.

myHome

The hub of the site; you will find returns and warranty statistics, tips on using myMarcone, change your Marcone settings and access the E-order center.

myShopping Cart

After adding parts through the Express Lane (on myHome page) or through Parts Lookup, you can change quantities, remove items, finalize or delete your order from the Shopping Cart page.

Pictures and Images

Quickly bring up technical diagrams and model breakdowns. Access all of this right through your internet browser window.

TRAINING

ON-SITE TECHNICAL TRAINING AND CERTIFICATION

Major Appliance Technician Training And Certification Program (MATTC)

- A program that attests to the professionalism and competency of the technician who completes it.
- Includes 6 module correspondence training programs and 14 DVDs.

Classes

- We provide hands-on technical training classes from one of our full-time trainers.
- Both *English* and *Spanish* classes available.
- Private training available.

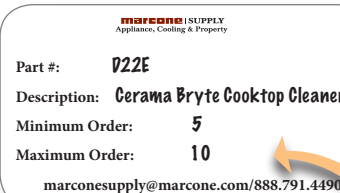


Training classes free with MSA membership.

PRO SHOP

MANAGE YOUR INVENTORY WITH EASE

- Shop Programs and Bin Labels designed to fit your company.
- Bin labels keep your parts organized and make it quick and easy to track minimum and maximum inventory levels.



Did You Know?

Marcone Supply is...

- ✓ Factory authorized in GE & Whirlpool

And a member of:

- ✓ Preferred Vendor-Nationally
- ✓ NAA
- ✓ NSC-National Suppliers Council
- ✓ Compliance Depot
- ✓ OPS Technology



Marcone Supply Property Maintenance Division

One CityPlace Dr., Suite 400
St. Louis, MO 63141
888.791.4490
www.marcone.com

Property Maintenance Supplies



They Break it,
You Need it,
We Got it!

888.791.4490
www.marcone.com



marcone | SUPPLY
Appliance, Cooling & Property



We sell more parts than anyone else in the country, yet we're more than just a distributor...WE ARE A PRODUCT SUPPORT COMPANY.

Experience | Commitment | Innovation

- Authorized parts distributor
- Publish the industry's #1 magazine - "Marcone World®"
- Provide the #1 business solution software in the industry - "SwiftLink"
- The industry's only turn-key retail solution - "PartsToday"
- Retail parts referral program "myPartsCenter"
- Introduced the industry's 1st and most comprehensive business-to-business website
- The industry's largest servicer association - "MSA"
- Full-time in-house service trainer
- Mobile services
- Merchandising services
- Introduced Will Call 24 at many of our locations
- myCycleTime.com- a tool that can be used to measure apartment turns
- Servicer rewards program
- Pro shop--bin labels and shop programs designed to make managing your inventory easy and efficient

OUR WORLD

Covering more than 94% of the Population with One Day Ground Service



100% WITH TWO DAY GROUND SERVICE
*Orders placed by 5:00 pm

Nationwide Coverage from 12 Distribution Centers
Stores Located in The U.S. and Canada

CALGARY, AB	DENVER, CO	PENSACOLA, FL	ST. LOUIS, MO	RICHMOND HILL, NY	DICKSON CITY, PA
CERRITOS, CA	HARTFORD, CT	POMPAÑO BEACH, FL	ST. PETERS, MO	ROCHESTER, NY	CAMP HILL, PA
FRESNO, CA	WINDSOR, CT	TALLAHASSEE, FL	HACKENSACK, NJ	SYRACUSE, NY	COUDERSPORT, PA
OAKLAND, CA	NEWPORT, DE	TAMPA, FL	KENILWORTH, NJ	TONAWANDA, NY	WILLIAMSPORT, PA
SACRAMENTO, CA	FORT MYERS, FL	W. PALM BEACH, FL	ALBANY, NY	YONKERS, NY	WILLOW GROVE, PA
SAN CARLOS, CA	JACKSONVILLE, FL	PEORIA, IL	BRONX, NY	OKLAHOMA CITY, OK	NASHVILLE, TN
SAN FRANCISCO, CA	MIAMI, FL	OVERLAND PARK, KS	COMMACK, NY	BRAMPTON, ON	
SAN JOSE, CA	MIAMI (NORTH), FL	LOUISVILLE, KY	DEPEW, NY	MISSISSAUGA, ON	
WALNUT CREEK, CA	MIAMI (SOUTH), FL	MALDEN, MA	FARMINGDALE, NY	PORTLAND, OR	
VAN NUYS, CA	ORLANDO, FL	CREVE COEUR, MO	JOHNSON CITY, NY	ALLEN TOWN, PA	

We have everything you need to properly maintain multi-family housing:



Maintenance Supplies
Tapes, Touch-ups, Caulk, Sealants, Drain Openers, Cleaners, Deodorizers Refreshers and More



Kitchen Supplies
Range Knobs, Elements, Pans, Switches, Hoods, Refrigerator Thermostats, Motors, Timers, Valves, Dishwasher Parts and More



Electrical Supplies
Switches, Outlets, Wall Plates, Bulbs, Terminals, Receptacles, Circuit Breakers, Smoke Alarms and More



Laundry Rooms
Pumps, Dryer Elements, Lid Switches, Belts, Thermostats, Hoses, Ducting, Coin Chutes, Locks & Keys and More



Cooling & Heating
Sequencers, Transformers, Ignitors, Filters, Units, Line Sets, Whips and More



Plumbing Supplies
Toilets, Water Heaters, Bath Fans, Elements, Sinks, Shower & Lavatory Parts & Hardware and More



CONNECTING WITH OUR CUSTOMERS
RAPID COMMUNICATION IS A KEY TO SUCCESS



Instant Invoice Notification
You can choose to receive a notification via email immediately upon shipping. This gives you instant verification that your order is on its way, and you will have an electronic copy of all your invoices.

Instant Credit Notification
Wouldn't it be great to know as soon as your credit has been processed, whether it is warranty or new part credit? Now you can! You will be instantly notified through email or fax, whichever you prefer.

Instant Shipping Notification
Marcone Supply recognizes your need to schedule service calls promptly. With Instant Shipping Notification (ISN), you receive an email or fax notification upon your order being finalized in the Marcone system.

Backorder Express
Check the status of a backorder or even cancel one without ever having to pick up the phone. It's as easy as going to the "myBackorder" section of your myMarcone website.

Easy Credit
This no hassle credit program allows our good customers to issue themselves their own credit via the web on a short shipped, damaged, or mispicked part.

Return Express
If a part has to be returned, we have the solution to expedite this process and make it easier to assist you online. Instantly find the invoice that the part was purchased against, automatically generate a Return Authorization list, and guarantee the credit to your account is accurate and fast!

Distribution Services Express
You can sell parts without the expense of warehousing, people, shelving, computers, packaging, etc. We will ship your part under your name with no reference to Marcone. We make it easy...the way it ought to be!



6 LOCATIONS		
EASTERN Tampa, FL Buffalo, NY Mississauga, ON Coudersport, PA	CENTRAL St. Louis, MO	PACIFIC Cerritos, CA

Marcone has invested in cutting-edge voice & data technologies positioning to maximize the benefits of IP telephony and the convergence of voice, video and data.

Marcone Supply has invested in cutting-edge voice & data technologies to maximize the speed and efficiency of doing business. This, in addition to our highly trained and professional sales force, will make doing business with Marcone Supply quick and easy.